

AMENDMENT TRANSMITTAL LETTER (Large Entity)

Applicant(s): Craig R. Shambaugh et al.

Docket No.

6065-77779

Application No. 09/670,093	Filing Date 09/26/2000	Examiner Albertalli, Brian Louis	Customer No. 24628	Group Art Unit 2655	Confirmation No. 3663
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Invention: **METHOD OF CREATING SCRIPTS BY TRANSLATING AGENT/CUSTOMER CONVERSATIONS****COMMISSIONER FOR PATENTS:**

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	26 -	26 =	0	x \$50.00	\$0.00
INDEP. CLAIMS	4 -	4 =	0	x \$200.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00

No additional fee is required for amendment.

Please charge Deposit Account No. _____ in the amount of _____.

A check in the amount of _____ to cover the filing fee is enclosed.

The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 23-0920

Any additional filing fees required under 37 C.F.R. 1.16.

Any patent application processing fees under 37 CFR 1.17.

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*Signature*Jon P. Christensen
Reg. No. 34,137

Dated: May 12, 2005

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on

May 12, 2005

(Date)

Signature of Person Mailing Correspondence

Abby Boone

Typed or Printed Name of Person Mailing Correspondence

CC:



77779

11-2655

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Craig R. Shambaugh, et al. Art Unit: 2655

Serial No.: 09/670,093

Filed: September 26, 2000

For: METHOD OF CREATING SCRIPTS BY TRANSLATING
AGENT/CUSTOMER CONVERSATIONS

Examiner: Albertalli, Brian Louis

Attorney

Docket No.: 77779

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-0001

Sir:

In response to the Office Action of April 28, 2005, please amend the above-identified application as follows: